



NORTH GARDEN THEATER

Film & Media Technical Rider

1. VISUAL SPECIFICATIONS

- **Projection Surface:** Professional, flat-painted architectural surface (optimized for clarity and color accuracy).
- **Resolution:** 1080p (1920 x 1080).
- **Native Aspect Ratio:** 16:9 (Widescreen).
- **Note on Formatting:** If your media is in a different ratio (e.g., 2.39:1 CinemaScope), please ensure it is letterboxed within a 16:9 frame to prevent image stretching.

2. PLAYBACK OPTIONS

Option A: Guest Laptop (Highly Recommended)

Bring your own laptop (Mac or PC). We provide an HDMI connection and a 3.5mm audio jack. *Please bring any specific adapters (e.g., USB-C to HDMI) required for your device.*

Option B: House Computer

A Windows-based PC laptop is available. Media must be provided on a USB 3.0 drive (ExFAT/PC formatted).

- **Accepted Formats:** .MP4 or .MOV (H.264 codec preferred).
- **Software:** Standard VLC/Media players. **We do not have QLab or Mac-specific software on house machines.**

3. CONNECTIVITY & INTERNET

The theater is equipped with a high-speed **Fiber Internet** connection. Wi-Fi is available for event organizers.

RELIABILITY POLICY: While our fiber is fast, we strictly recommend **not** relying on live streaming for your event (e.g., YouTube or Cloud drives). To ensure a buffer-free screening, all media should be downloaded and saved locally to your device or a USB drive.

4. AUDIO & LIGHTING

- **Audio:** Stereo playback through our house PA system.
- **Microphones:** Wireless and corded microphones are available for introductions or Q&A.
- **Standard Cues:** We offer programmed looks for Entry (Bright), Presentation (Dimmed), Feature (Blackout), and Exit (Medium).